

bus&coach  
**telfords**

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we're part of the

**dunn**  
group



telfords

Welcome Aboard

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## Welcome

In 2009, Scott Dunn, founded Dunn Group and started operating under the brand of Yourbus in Nottingham, England. The operation started with seven second hand buses, but the focus was always on differentiation of services through delivering high quality bus services. The UK operation grew to over 140 buses by 2013 operating on a mixture of local bus routes throughout Derbyshire and Nottinghamshire and Express coach services all over the UK.

The UK bus and coach market consolidated after deregulation during the 80's and 90's, which means limited growth potential. This led Scott to look at new opportunities outside the UK.

On 14th May 2014, The Dunn Group expanded into the Australian school and charter market with the acquisition of Telford's Bus & Coach. Since the acquisition the fleet has grown from 67 to 98 buses and various new contracts have been obtained.

The group is founded on team work around the simple values which aid all decision making process:

- Safe and Legal
- Quality
- Cost Effective
- Continuous Improvement
- Constant Growth

These form the backbone of decision making for the group, and combined with flexibility and customer service they have enabled the Dunn Group to successfully expand the business to ensure you, the customer, receive the best possible travel experience every time you step on one of our vehicles.

As a leading Australian Bus & Coach charter company, Telford's is one of Sydney's largest charter fleets with 98 buses and coaches providing a large range of vehicle types to cater for customer's requirements. We are proud to offer a broad choice of leisure, corporate, tourist and educational transport solutions on an individual or contract basis.

With over 30 year's experience can only ensure that you are provided excellence in transportation. Telford's has been operating as a major supplier of buses and coaches since 1978 and has become the transporter of choice.

Our drivers are all chosen for their driving skills and knowledge and are monitored on a daily basis to strict Ministry of Transport regulations. All our vehicles are maintained to a high standard and comply with Ministry of Transport and RMS regulations.

Telford's guarantee Customer satisfaction by managing all aspects of our fleet operations.

Telford's logistics is operated by highly experienced managers and knowledgeable and experienced office personnel. Logistics oversees the Booking Consultant in many parts of the business incorporating:

- Reservations
- Rostering
- Driver monitoring & assessment
- Fleet maintenance & management
- Quality control & safety
- Staff & customer welfare

Telford's monitor all daily fleet movements via our two way and GPS tracking which is fitted to all the vehicles in the fleet. Telford's control and co ordinate all major transportation bookings with Operations staff, marshalling to ensure all events proceed smoothly and without problems to our customers.

All Telford's vehicles are maintained to a high standard and comply to Ministry of Transport and RTA regulations.

All maintenance at Telford's is undertaken on site to ensure quality and reliability. All our mechanical staff are fully qualified.

At Telford's, safety is a high priority. All our coaches are fitted with:

- Seat belts
- Cruise and traction control
- GPS tracking systems
- Anti-lock disc brakes and hydraulic retarders

### Your Complete Transport Solution

- A choice of coaches and buses from 24 to 80 seats
- 5 Star coaches with WC, TV, DVD and CD players
- All buses & coaches equipped with two-way digital radio and tracking systems
- A large flexible fleet operating from our base near Sydney CBD and Airport





## 5 Star Coach

The ultimate in luxury travel ideal for corporate events, extended/day tours and transfers.

Available in 48 to 61 seats

### **Standard Specification:**

- > Reverse cycle air conditioning
- > Fully integrated audio system
- > TV/DVD player
- > Public address system
- > Luggage capacity
- > Toilet / Washroom on board
- > Tinted windows
- > Reading lights
- > Seat belts

### **Optional Extras:**

- > Wheel chair accessible
- > Leather Seats



## Charter Coach

High quality coach charter vehicle suited for all transfers and tours.

Available in 35 to 80 seats

### **Standard Specification:**

- > Reverse cycle air conditioning
- > Fully integrated audio system
- > Public address system
- > Luggage capacity
- > Tinted windows
- > Seat belts

### **Optional Extras:**

- > Leather Seats
- > Special Primary School seating for up to 80 primary school children with lap sash seat belts.



\* 3/2 Primary School Seating



## Low Floor City Bus

Low floor city buses are easily accessible for loading and unloading of passengers in a efficient and safe manner. The low entry also has the added benefit of wheelchair access. These buses are ideal for events with large numbers and shuttle bus servies.

### **Standard Specification:**

- > 47-51 seats, plus standees
- > Reverse cycle air conditioning
- > Tinted windows
- > Wheelchair accessible

### **Optional Extras:**

- > Coach seats with seatbelts



## Standard Bus

Designed for moving large numbers of people over short distances. Ideal for shuttle services, sporting events and trips around Sydney.

### **Standard Specification:**

- > 43-49 seats, plus standees

### **Optional Extras:**

- > Reverse cycle air conditioning
- > Bench seats
- > Seat Belts



## Our Fleet Specification

Telford's offer Sydney one of the largest charter fleets of buses and coaches providing suitable types of vehicles for every journey - large or small. Telford's have 30 years experience managing and co-ordinating road transport for all types of clients. This includes a full range of all types of buses and coaches.

	<b>5 Star Coach</b>	<b>Charter Coach</b>	<b>Low Floor City Bus</b>	<b>Standard Bus</b>
Capacity	48-61	35-80	47 - 51 + Standees	43 - 49 + Standees
Seatbelts	◆	◆	-	-
Reverse cycle air conditioning	◆	◆	◆	-
Fully integrated audio system	◆	◆	-	-
TV/DVD player	◆	-	-	-
Public address system	◆	◆	-	-
Luggage capacity	◆	◆	-	-
Toilet / Washroom on board	◆	-	-	-
Tinted windows	◆	◆	◆	-
Reading Lights	◆	-	-	-
Wheelchair Accessible	-	-	◆	-
<b>Optional Extras:</b>				
Coach Seats with seatbelts	-	-	◆	◆
Reverse cycle air conditioning	-	-	-	◆
Bench Seats	-	-	◆	◆
Wheelchair Accessible	◆	-	-	-
Leather Seats	◆	◆	-	-
Primary School Seating	-	◆	-	-
TV/DVD Player	-	◆	-	-



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